

## SENIOR NETWORK ENGINEER

**THE LAWYER'S HELP DESK (A Division of ARHD, Inc.)**

***"CALL, CONNECT, RELAX"***

The Lawyers Help Desk, a division of America's Remote Help Desk (ARHD) is a stable Maryland based IT outsource firm. We are a National Infrastructure Management and Help Desk Service provider with a local presence in the Baltimore/Washington market.

### **OPPORTUNITY**

We have a strong presence in the local market and continue to growth. We are currently seeking a highly skilled and motivated **Senior Network Engineer** with demonstrated success in Infrastructure Management and Project Execution in complex environments. The candidate will troubleshoot and resolve issues with the existing infrastructure as well as recommend, manage, and implement IT solutions and projects.

If you are looking for the right opportunity to work with a growing company that provides flexible work arrangements and growth opportunities, then we are waiting to hear from you.

### **REQUIREMENTS**

- Must possess knowledge and experience in configuring and troubleshooting complex IT issues
- Proven ability to independently diagnose and resolve network related problems including complex routing, load balancing, connectivity and network latency issues
- Strong network engineer skill set including high level proficiency with Cisco Firewalls, Cisco Switches, Cisco Routers and Load Balancers
  - Experience with multiple Firewall platforms is a plus (Cisco, SonicWALL, Juniper, Checkpoint)
- Candidate will be proficient with Server Migrations, Active Directory and DNS, MS Exchange, Backup Storage Solutions
- Experience with VMWare Virtualization technology, MS Exchange 2007, MS Server 2008, and Email archiving preferred
- Ability to meet project deadlines consistently and on-time
- Candidate must be able to work autonomously and with minimal supervision providing customer with superior level of support
- Ability to resolve problems independently but also possess the professional judgment to utilize available resources as needed
- Ability to proactively communicate internally and externally with vendors, clients and team members in a professional and timely manner
- Be a professional and a positive team player willing to do what it takes for the team and the client.
- Minimum 5 years progressive IT experience.
- Ability to travel to client sites (local travel only).

ARHD is proud to offer our employees competitive compensation plans and long term career opportunities. In addition, we offer an extensive benefits package; including vacation, medical, dental, vision, 401K, training and learning opportunities, telecommuting options and flexible work arrangements. We continually strive to provide an excellent balance of benefits for our employees' good health and future stability.

We are an equal opportunity employer. For more information about our company please visit us online at [www.remotehelpdesk.com](http://www.remotehelpdesk.com). To apply, submit resume to [resumes@arhd.com](mailto:resumes@arhd.com).